

Tunstall

Live Life to the Full

Over 65 years of global innovation
and dedicated Australian care.



Bridging the Gap Between Independence and Isolation

The fear of a fall or a sudden health crisis should not be the reason to stop living life to the fullest. Many people find themselves staying home or avoiding certain activities because they worry about what might happen if they are alone in an emergency.

Tunstall replaces that anxiety with a constant, invisible safety net. We ensure that help is never more than a single button press away, whether you are in the shower, the garden, or out in the community.



INDIVIDUALS & FAMILIES

Safety and Dignity Without Compromise

Growing older or living with a disability should not mean a loss of personal agency. Our technology is discreet, sitting quietly in the background, only appearing when it is truly required, so that freedom to live life is restored.



Confidence in every room

Bathroom slips are common, which is why our wearables are fully water-resistant.



Protection that moves with you

Our mobile solutions use GPS technology to ensure you are safe while walking the dog, visiting friends, or at the shops.



A voice you can trust

If you cannot speak to us, do not worry. We will know you need help and will organise assistance for you immediately.

RETIREMENT VILLAGES AND CARE PROVIDERS

Enhancing the Quality of Community Care

As a provider, your responsibility to your residents is your highest priority. Tunstall acts as an extension of your onsite team, reducing manual workloads while establishing structured safety pathways.



Continuous oversight

Our 24/7 monitoring ensures that no call for help goes unanswered, even during staff handovers or high call periods.



Smart triage

We handle the initial response and assessment, meaning your staff are only alerted when their specific onsite skills are required.



Reliability you can count on

Our local monitoring centres ensure our life-saving service remains uninterrupted during technical outages.

OCCUPATIONAL THERAPISTS AND CLINICIANS

Powerful Outcomes Through Proven Technology

We provide the clinical certainty you need when prescribing assistive technology for your clients with our evidence-based solutions that enhance safety and support long-term independence.



Certified quality

All Tunstall products are designed in accordance with Australian Standards, and our credentials include:

- ISO 9001 certified
- Australian Standards (AS4607)
- NDIS and DVA Approved Provider
- Member of PERSL



Simplified referrals

We work closely with clinicians to ensure a seamless equipment provision process, supported by our 24/7 customer care team.



SIMPLE STEPS FOR FAST SUPPORT

How the Tunstall Service Works

STEP
1

Press the button

You simply press the help button on your pendant or base unit.



STEP
2

Instant voice connection

Our powerful two-way voice technology connects you to help immediately.



STEP
3

Assessment

A Care Consultant (or your family member) assesses the situation through the device.



STEP
4

Help is on the way

We contact your responders or emergency services and stay on the line until they arrive.



THE HEART OF TUNSTALL

A Legacy Built on Family

In 1957, engineer Norman Tunstall helped pioneer one of the earliest personal emergency response systems after seeking a way to ensure his mother could access help while he was at work. What began as a personal solution has grown into a global connected care organisation supporting millions of people across multiple countries.

Our Australian national response centre opened in Brisbane in 2001, followed by our Tauranga centre in 2002, to support the New Zealand community. Today, we remain dedicated to that original vision: a world where everyone has the freedom to live life to the full in the place they choose to call home.

65+ Years

Global Experience



18 Countries

Worldwide Operations



50K+ Clients

Supported Across Australia + New Zealand



Brisbane HQ

Asia Pacific Hub



A Seamless Union of Technology and Protection

At Tunstall, we believe that true safety is found at the intersection of intelligent technology and human connection. Our range of purposefully designed personal alarms works in perfect harmony with your chosen support network, ensuring you are never truly alone.

Whether you choose the precision of our 24/7 professional monitoring centre or the familiar comfort of direct alerts sent to your family, our discreet hardware is built to be your constant companion. From watches to pendants, each device serves as a gateway to a safety net that adapts to your unique lifestyle and daily preferences.



Instant Help On Your Terms

We understand that every individual has different needs. We provide two distinct ways to stay connected so you can decide who answers the call when help is needed most.



Professional 24/7 Connected Care

For those who want the highest level of certainty, our professional monitoring service provides an elite safety net. The alarm connects directly to our highly trained, Australia and New Zealand based Customer Care Team, who answer in seconds, coordinate the required response and stay on the line until help arrives.



Personal Loved Ones Monitoring

Where a dedicated family member or friend can provide the responsiveness required in an emergency, the device can alert them directly. When you press the button or a fall is detected, your nominated loved ones are called directly, putting your safety in the hands of those closest to you.



Funding and Getting Started

Tunstall technology is accessible through various pathways, and many Australians find they are eligible for full funding through government programmes.

NDIS and Aged Care

We are a registered NDIS provider and a trusted partner for Home Care Packages.

Department of Veterans' Affairs

We provide dedicated support for veterans through our DVA partnerships.

Private Purchase

If you are not eligible for funding, we offer simple private service agreements to get your protection started immediately.



**View Our
Current
Pricing**



**Check Your
Funding
Eligibility**

Confidence Starts with a Conversation

Our team is here to help you find the perfect safety solution. Reach out today.

Tunstall Australasia Pty Ltd

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Our Credentials:

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